

Patient's Rights

Welcome to T-Force Health.

We know that meeting your health care needs requires trust between you and the people taking care of you. As a patient of T-Force Health, our goal is to protect your rights. Knowing them will help you to make choices about your care that is best for you. Your rights can be read to you in a language you best understand. If you are not able to make choices for yourself, your legal representative may do so on your behalf.

You have the right to be treated with kindness

- You have the right to have treatment. You will be treated with respect and worth regardless of your:
 - Age
 - Race
 - The country where you came from
 - Religion
 - Beliefs
 - Language
 - Physical and or mental status
 - Sex
 - Sexual Orientation
 - Gender identity or expression
 - Type of sickness
 - If you are able to pay for your care
- You have the right to know the names and duties of all the people involved in your care.

You have the right to privacy

- Your personal privacy is an important part of your care. We will respect your privacy during your exams or conversations with your staff.
- While you are a T-Force Health patient, you have the right to:
 - Close your door for privacy
 - Respect
 - Ask for your status to be confidential

You have the right to confidentiality

- Your information is confidential. We will respect your privacy when talking about your health/medical care
- Your healthcare record and financial information will be read:
 - Only by the health care team involved in your care
 - For billing and insurance reasons
- As health care providers we are legally required to report information to state and federal agencies. This information may include, but is not limited to:
 - Harm after a crime

- Suspected abuse or neglect
- Public health concerns
- Duty to warn if someone is in imminent danger from another person
- The law also permits us to release your health care information in certain situations, such as an emergency
- You have the right to receive copies of your medical records within a reasonable time frame.

You have the right to make decisions about your care

- We value the partnership between you and your caregivers. We want you to have an active role in your own healthcare.
- We respect your right to:
 - Choose your provider
 - Communicate with your provider
 - Ask for the right care
 - A prompt response to your questions and requests
 - Give your consent or decline to be a part of research studies
 - Refuse a diagnostic procedure or treatment
 - Be told of what may happen if you refuse the procedure or treatment
 - Consult with a different specialist
 - Help to develop and carry out your plan of care
 - Have your spiritual and/or cultural needs met. If these needs may impact your care, you will need to tell your doctor and/or the staff taking care of you
 - Know of any professional relationship that may exist between:
 - Your doctor
 - T-Force Health
 - Other institutions
 - Other doctors
- State law may require the consent of a relative or legal guardian if you are:
 - Under the age of 18
 - Unconscious
 - Too ill to give informed consent
- You may be treated without consent if:
 - There is a medical emergency
 - Immediate action must be taken for your well-being
 - There is a court ordered mandate

You have the right to safe care

- Our goal is to have a safe and comfortable environment for you while you are a patient at T-Force Health

We respect your right to:

- Have care and services that are within professional standards of practice.

- Medical and personal health care based on your own individual needs.
- Be cared for in a safe environment
- Freedom from maltreatment (abuse or neglect)
- Not be given medication you do not need
- Have the least number of restrictions to achieve the goals of your treatment plan.
- Be cared for by staff member who know about you and your plan of care
- Be told what you need to do if there is an emergency

You have the right to:

- Refuse services
- Telephone and mail communication
- Exercise all civil rights. This includes the right to habeas corpus. This is defined as a protection from illegal confinement.
- Be told of the policies and practices that relate to:
 - Patient care
 - Treatment
 - Responsibilities