

Responsibility of the Patient

1. It is expected that you request refills in a timely manner.
2. It is expected that you treat all staff members with respect.
 - a. If you choose to harass, be verbally assaultive, or threaten any staff member you will be asked to find care elsewhere and will not be welcomed back
3. It is expected that when you have visits with your team that you're in a confidential meeting space.
4. You have the responsibility to make informed discissions
 - a. We encourage you to gather as much information as you can about treatment options, disease, and diagnosis.
5. It is your responsibility to:
 - a. give the correct and complete information about your:
 - i. Health history
 - ii. Medications
 - iii. Treatments
 - b. Tell your staff about any changes to your health status
 - c. Keep your appointments for follow-up care
 - i. Reschedule or cancel appointment within 24 -hours prior to scheduled appointment.
 - d. Know your insurance coverage policy
 - e. Know your financial responsibility
 - f. Pay your bill
 - g. Give T-Force Health the correct insurance information
 - i. T-Force Health will bill your insurance company
 - ii. You are responsible for paying what is not covered by your insurance